



Operations Architect

OZ, the leading developer of mobile IM, Email Solutions and Social Networking, is currently seeking highly motivated and enthusiastic candidates to work as an Operations Architect within our Operation Team.

This position is located at OZ's headquarters in downtown Montreal.

The Operations Architect will consolidate input from sales, product management and operations and establish the operations architecture including hosting centre sites, redundancy strategy and capacity plan that will allow operations and OZ to meet its objectives.

Working in conjunction with project management, the operations architect validates that project launches are in line with operations needs and overall priorities of system availability and capacity availability.

As a key technical resource within the team, the Operations Architect reviews major capacity upgrades and assists in analysis and troubleshooting of complex operations issues facing the team.

Responsibilities:

- Define capacity model and plan for 18 month build out of infrastructure
- Define standard deployment models with varying architectures and availability targets and cost models
- Define the operations and hosting roadmap and standards for architectures and deployments in line with SLA requirements including the monitoring solution required by the OZ NOC
- Primary contact with Product Management to review new feature requirements and feature description to ensure they meet operations' needs
- Support engineering in the creation of capacity and performance tuning guidelines
- Define solution deployment approach for new projects including hardware requirements, upgrade and cut-over strategy
- Support sales efforts as second level support to Sales Engineering
- Approve customer and operations project launches

Qualifications & Skills:

- Bachelor's Degree in Engineering or Computer Science (Masters degree considered an asset)
- Minimum 5 years' technology experience in telecommunications
- Understanding of the mobile messaging at the network and applications architecture levels
- Strong problem solving and troubleshooting skills
- Strong analytical and planning abilities
- Ability to work with senior management to establish plans and objectives
- Knowledge of telephony and Internet protocols and technologies, in particular as they relate to wireless applications (e.g., IM, email, MMS, WAP, WV, SIP/SIMPLE, GSM, MAP).
- Minimum 2-3 years in an architecture role

- Has experience of working within small teams in an entrepreneurial environment

OZ is an equal opportunity employer.

Please submit your resume in Word format directly at: mtl.jobs@oz.com

Your candidacy will be treated confidentially.

We would like to thank all applicants, however, only those selected will be contacted.
