



Project Manager

OZ, the leading developer of mobile IM, Email Solutions and Social Networking, is currently seeking highly motivated and enthusiastic candidates to work as a Project Manager within our Customer Solutions Team.

This position is located at OZ's headquarters in downtown Montreal.

The Project Manager will consolidate input from sales and pre-sales, product management, product development and deployment, coordinate the activities, timelines and deliverables of OZ's solution to ensure their timely delivery and deployment with major customers and IM/Email providers. In close collaboration with the account manager, the project manager will be responsible to maintain the main interface with OZ customers.

Responsibilities:

- Define solution deployment project plans with major customers, including scope, resources allocated and deliverables, based on input from product management, development, deployment, and partners.
- Act as primary interface with the customer on the progression of the projects, priming customer interactions, providing as necessary regular progress reports and coordinating responses to questions and issues that customers may raise with product management, development and deployment.
- Set client expectation and network extensively.
- Track project plans to ensure their steady progress. Identify and manage risks.
- Track efforts and costs to prepare billing.
- Track project changes by following the change management process in place.
- Assist in establishing responses to RFI/RFP for OZ products, requirement specifications, work estimates, project plans and other product delivery documents, in coordination with product management, development and deployment.

Qualifications & Skills:

- Minimum 5 years' of technology experience, with at least half in telecommunications. Understanding of the mobile space and wireless operators in North America is an asset.
- Knowledge of telephony and Internet protocols and technologies, in particular as they relate to the wireless applications would be desirable (e.g., MMS, WAP, WV, SIP/SIMPLE, GSM, MAP).
- Minimum 2-3 years project management experience with wireless carriers, with significant project management experience in the deployment of emerging infrastructure products with wireless carriers.
- Business development experience with established customers would be an asset.
- Experience in technical sales support would be an asset.
- Experience in start-ups would be an asset.

OZ is an equal opportunity employer.

Please submit your resume in Word format directly at: mtl.jobs@oz.com

Your candidacy will be treated confidentially. We would like to thank all applicants, however, only those selected will be contacted.